ABOUT THE TOOLKIT FOR IMPLEMENTING HEALTH SERVICES
28th Oct. 2015
KAMPALA, UGANDA
Recommendation 9: Performance and accountability

By end 2013, all EWEC countries have proven mechanisms such as checklists in place to ensure that health-care providers are knowledgeable about the latest national guidelines.
Purpose of the Toolkit

• Put all service delivery related information in one document
• Document to be used by health workers as a reference material
• Also by policy makers to improve environment for accessing commodities
• Used by managers to plan and oversee quality of services
How the Service Delivery Toolkit Was Developed

- Process started in October 2014
- Led by a working team of experts from across Africa
- First draft developed by the team
- Four regional review meetings held in Lilongwe, Nairobi, Accra and Dakar
- Updated draft reviewed by TRTs, approved
Contents of the Toolkit

• Policy and service delivery situational analysis
• Product summary
• Recommended standards and guidelines for using the product
• Protocols, job aids, supervisory tools
• Data collection and reporting tools
How Countries Have Used the Toolkit

• Two dissemination meetings held so far:
  • Dakar
  • Addis Ababa

• Country teams compared recommendations in the toolkit to their country performance

• Gaps identified

• Work plans developed for improvement
Next Steps

• Making neglected commodities accessible is an uncompleted agenda
• There is need to support countries to implement action plans
• Dissemination in SADAC region in November, action planning
• Integrate in post-2015 agenda