



ABOUT THE TOOLKIT FOR IMPLEMENTING HEALTH SERVICES

28th Oct. 2015

KAMPALA, UGANDA



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Strategy and Coordination Team

Recommendation 9: Performance and accountability

By end 2013, all EWEC countries have proven mechanisms such as checklists in place to ensure that health-care providers are knowledgeable about the latest national guidelines



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Purpose of the Toolkit

- Put all service delivery related information in one document
- Document to be used by health workers as a reference material
- Also by policy makers to improve environment for accessing commodities
- Used by managers to plan and oversee quality of services



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How the Service Delivery Toolkit Was Developed

- Process started in October 2014
- Led by a working team of experts from across Africa
- First draft developed by the team
- Four regional review meetings held in Lilongwe, Nairobi, Accra and Dakar
- Updated draft reviewed by TRTs, approved



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Contents of the Toolkit

- Policy and service delivery situational analysis
- Product summary
- Recommended standards and guidelines for using the product
- Protocols, job aids, supervisory tools
- Data collection and reporting tools



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How Countries Have Used the Toolkit

- Two dissemination meetings held so far:
 - Dakar
 - Addis Ababa
- Country teams compared recommendations in the toolkit to their country performance
- Gaps identified
- Work plans developed for improvement



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Next Steps

- Making neglected commodities accessible is an uncompleted agenda
- There is need to support countries to implement action plans
- Dissemination in SADAC region in November, action planning
- Integrate in post-2015 agenda



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